



Our levels of
customer service
speak for themselves...

We value what you have to say about us...



100%

"YES"!

Thank you!

We asked.

You answered.

We listened.

It's easy to wax lyrical about our own merits. But the true test for any business comes when it's time to find out what their customers think.

And we didn't shrink from putting ourselves on the spot.

We asked you: "Would you recommend Marketing Impact to a colleague or friend?" 100% of respondents replied with a resounding 'yes'.

But while it's good to know we have the confidence of our clients, we also listen very closely to what they have to say. Because this is YOUR service, and we're passionately committed to getting it right – and always to making it better.

Client feedback is extremely important to us. That's why every year we conduct our Sixty Second Survey to ask your honest opinion of our performance. A big thank you to all who took part. Here are the results.

Steve Davidson
Managing Director
Marketing Impact Ltd

Building on our strengths...

Are we happy with the results? Yes. Can we do more to develop the service we offer our clients? Always! And that's why we conduct our annual *Sixty Second Survey*. It enables us to capitalise on our strengths and identify improvements that are designed to make your life easier. Thanks for taking part - over 30% of you did.

The right results...



I believe any marketing agency should become an integral part of an organisation - only then can they be really effective. I believe Marketing Impact to be this - their people are its best assets! A really great team to work with.

What we can do for you

A comprehensive marketing service

We deliver a one-stop service to take care of all your communications needs

What we do

Marketing Impact is a small, genuine, full service agency, with a broad range of expertise from design to advertising, direct mail to PR. We develop fresh and relevant communications, in line with our clients' brief and within budget.

We work closely with an array of clients from locally based businesses to large conglomerates, and understand the

importance of connecting with the target audience by delivering relevant communications solutions. Through our extensive knowledge and experience we pride ourselves on our high standard of service delivery, combined with A1 creativity.

Our strengths

Clever creativity - Our award-winning in-house Studio provides the creative spark to any job, producing a range of concepts that fulfil the brief and evoke excitement.

Successful solutions - We are passionate about understanding your brand, your market and your objectives, to deliver a seamless end result.

Superb service - Combining creative management with strong business focus, we understand the value and importance of building lasting relationships and maintaining continuous two-way communication.



Let's talk

With an enviable track record in all manner of marketing communications Marketing Impact can provide a seamless extension to your marketing team. We can help you to improve the quality and consistency of your marketing leading to enhanced customer and stakeholder benefits. Your communications programme will be co-ordinated by your own dedicated account team who will take care of all your needs.

[Click here](#)

to view samples of our work

If you'd like to learn more about how Marketing Impact can help improve your business communications, visit www.marketing-impact.co.uk, call 020 8399 7400 to speak with one of our experienced team or email hello@marketing-impact.co.uk